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## Heritage Engagement Manager

## Closing date midnight on Wednesday 27th November 2024

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Dear Applicant,   
   
Thank you for your interest in joining One Knowsley.  One Knowsley is the strategic place lead for the **Voluntary, Community, Faith and Social Enterprise (VCFSE) sector in the borough; driving forward the Knowsley Better Together principles to secure a shared vision for Knowsley 2030.**

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| --- | --- |
|  | * Where strong and safe communities can shape their future |
|  | * Where people are active and healthy and have access to the support they need |
|  | * Where people of all ages are confident and can achieve their full potential |
|  | * With a thriving, inclusive economy with opportunities for people and business |
|  | * With welcoming, vibrant neighbourhoods and town centres |
|  | * Achieving Net Zero |

One Knowsley’s vision is a **resilient, vibrant and collaborative VCFSE sector**

Our mission is to:

**Champion** the VCFSE sector – ensuring its voice is heard and understood at strategic level.

**Connect** VCFSE organisations to; each other, decision makers, funders, commissioners and opportunities for collaboration.

**Convene** key strategic conversations that push forward an enabling policy environment, connecting VCFSE interests with public sector and private sectors.

**Empower** VCFSE organisations with access to trusted advice, information, guidance, insights, support, development and funding.

**Mobilise** **community action and engagement** through its volunteer centre, VCFSE networks, Alliances and Forums.

If you feel you have the attitudes, skills and experience to work with us to deliver our vision, send **your C.V. plus a personal statement** - clearly indicating how you meet the person and role specification to [recruitment@oneknowsley.org](mailto:recruitment@oneknowsley.org) clearly stating the role you are applying for in the subject title by **midnight on Wednesday 27th November 2024.**

Applicants shortlisted for interview will be notified **week commencing Monday 2nd December 2024.**

**Interviews will be held** in person at One Knowsley, Court Hey L16 3NA in the week commencing **Monday 9th December 2024**   
*(successfully shortlisted candidates will be notified which day nearer the time).*

Kind regards, we look forward to receiving your application

Racheal Jones FRSA

**CEO**

**History**

One Knowsley is the independent social infrastructure support body for Voluntary, Community, Faith and Social Enterprise organisations, also collectively known as the Social Sector or Third Sector, within the borough of Knowsley.

One Knowsley evolved out of Knowsley Community and Voluntary Services (KCVS), which in turn came out of Huyton with Roby Council for Social Service (HCSS) which was inaugurated in 1963 to provide support to local volunteers and establish local responses to local need. In 1974 the district authority of Knowsley was created.

**The CVS movement**

The CVS movement, also known as Local Infrastructure Organisations (LIOs), provide coordination and support for ‘frontline’ VCFSE sector groups and organisations in their areas.

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**One Knowsley’s Vision**

A resilient, sustainable, and vibrant Social Sector which is collaborative and self-supporting

## Our Values

Insight – harnessing information, knowledge, and experience

Authenticity – keeping it real, relevant, and rooted in Knowsley

Boldness – having the courage to be brave, be objective, be leaders and get the job done

## Who we are?

One Knowsley’s Charitable Objects and Public Benefit are;

The promotion of all or any charitable purposes for the benefit of the community in the area of the metropolitan district of Knowsley and surrounding areas (hereinafter called “the area of benefit”) and in particular by assisting the work of statutory authorities and voluntary organisations engaged in the advancement of education, promoting health, relieving poverty, and sickness or in pursing any other objects which now or hereafter may be deemed by law to be charitable.

Charitable activities as summarised by Trustees and registered with the Charity Commission are;

* To enhance the quality of life within communities and neighbourhoods by supporting and developing voluntary action in the borough of Knowsley.
* To support and develop the work of voluntary and community organisations.
* To provide and circulate information relevant to the work of voluntary and community groups.
* To act as a focal point and resource for voluntary and community groups.

A Board of Directors govern the charitable company and for the purposes of charitable law are known as Trustees.

One Knowsley is a registered charity regulated by the Charity Commission Registered Charity Number 701955 and a Company Limited by Guarantee Registered in England and Wales, Company Number 2401660. The company does not have share capital. Regulation drives the standards of governance adopted by One Knowsley to maintain compliance with the regulator with financial governance aligned to the charities governing document, the Companies Act 2006 and FRS 102 Charities Statement of Recommended Practice (SORP).

# Core Competencies

All members of the One Knowsley team are expected to demonstrate the following core competencies, please note that the level that these are required for each role are detailed further in the individual person specification.

|  |
| --- |
| * Committed to One Knowsley’s mission, values, and operational approach |
| * Able and willing to work collaboratively in a team, taking a lead where necessary |
| * Adept at building and maintaining effective relationships with VCFSE and a varied range of external partners |
| * Excellent written and verbal communication skills including listening |
| * Excellent record keeping skills |
| * Digitally enthusiastic, IT literate and able to use social media and related communication tools and systems |
| * Demonstrable agility and an ability to work on several (often competing) activities/tasks/projects simultaneously |
| * Excellent at finding solutions and problem solving |
| * Able to represent One Knowsley to internal and external stakeholders with authority, calmness, and expertise |
| * Able and willing to be self-supporting in terms of administrative tasks |
| Willing to work in a small team and support and substitute for colleagues, adopting the shared responsibilities for each team member |

# Information specific to the post

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| --- | --- |
| Job title | Heritage Engagement Manager |
| Salary | £33K per annum |
| Benefits: | Generous leave allowance, enhanced staff benefit package, pension contribution. |
| Location | Hybrid/Knowsley with expectation of 70% of role community facing |
| Hours of Work | 35 Hours per week (worked flexibly with a requirement for evening and weekend work when required by the post). |
| Accountable to | Chief Operating Officer |
| Accountable for | Heritage Engagement Project Officer |

## Purpose of the Role

As the Heritage Engagement Manager, you will drive the delivery and impact of the Knowsley Golden Thread Heritage Project actively contributing too and supporting activity within the portfolio of Connected Communities Pillar. You will work collaboratively with VCFSE groups, local communities, and key stakeholders to increase heritage engagement and build sustainable community-led heritage projects.

The Knowsley Golden Thread Heritage Project is a transformative two-year initiative with the National Lottery Heritage Fund. The project aims to engage Voluntary, Community, Faith, and Social Enterprise (VCFSE) groups in Knowsley, extending the impact of previous successful heritage initiatives across the borough. Through a pioneering participatory budgeting approach, the project will support and deepen heritage engagement, enabling local communities to explore and celebrate their heritage.

The Heritage Engagement Manager will:

* Lead the project to successful completion by January 2026.
* Line Management of Heritage Engagement Project Officer
* Identify and address barriers to heritage engagement, ensuring equality of access and participation

## Main Duties and Responsibilities

**1. Establish Collaborative networks:**

* Establish and maintain a Heritage Network that brings together professionals, volunteers, and local groups, enabling collaboration and resource-sharing.
* Establish and facilitate VCFSE Communities of Practice to ensure that local voices are at the forefront of heritage work.
* Champion and promote the transformation of volunteer management through embedment of the Knowsley Volunteering Platform in conjunction with the Liverpool City Region (LCR) Volunteering Hub within the local VCSFE.

**2. Increase Engagement with Heritage:**

* Mobilise VCFSE-led heritage activities, ensuring previously underrepresented groups actively participate.
* Extend the reach of heritage projects to new communities, including those with diverse backgrounds, ages, and abilities

**3. Support Participatory Budgeting for Heritage Initiatives:**

* Implement innovative participatory budgeting process that enables communities to direct heritage funding toward locally significant projects.
* Empower local groups by providing guidance on accessing funding and developing their heritage projects.

**4. Create Collaborative Heritage Projects:**

* Support the co-creation of collaborative heritage projects across Knowsley, involving multiple stakeholders from different sectors across built, living and natural heritage.
* Champion inclusivity and cultural sensitivity in all projects, ensuring all community voices are heard.

**5. Develop Digital Heritage Engagement working closely with the One Knowsley Marketing Manager:**

* Promote and encourage the use of and access too digital tools to broaden heritage engagement across the borough.

**6. Strengthen the VCFSE Sector’s Capacity:**

* Provide ongoing support and training to VCFSE organisations to support their engagement and involvement with the programme whilst enabling sustainability of heritage activities by fostering partnerships between VCFSE organisations and heritage professionals.

**7. Monitor and Report Project Progress:**

* Ensure timely and accurate reporting to funders and stakeholders, including the effective implementation of the participatory budget and evaluation of the programmes impact to internal and external stakeholders.

## Person Specification

|  |  |  |  |
| --- | --- | --- | --- |
| Criteria | | Essential | Desirable |
| Personal Qualities and Attributes | Exceptional communication and relationship-building skills, with the ability to inspire community-led initiatives. | ✓ |  |
| A strong understanding of VCFSE and experience working with diverse community groups. | ✓ |  |
| Qualifications and Training | Relevant qualification. |  | ✓ |
| Demonstrable commitment to professional and personal development. | ✓ |  |
| Experience | Proven experience within heritage or community engagement sectors. | ✓ |  |
| Experience in fundraising and delivery of programmes to external funders | ✓ |  |
| Demonstrable ability to deliver projects with clear outcomes, particularly in collaborative environments. | ✓ |  |
| Other | Willingness to work flexible hours when required to meet work demands | ✓ |  |
| A full driving licence and access to own transport, and willingness to travel across the locality when required | ✓ |  |

**Core Competencies**

* Committed to the charity’s mission, values, and operational approach.
* Strategic thinker with the ability to see the bigger picture while also focusing on operational details.
* Collaborative and able to work effectively within a team, taking a leadership role when necessary.
* Resilient and adaptable, with the ability to manage competing priorities in a complex environment.
* Entrepreneurial and innovative, with a proactive approach to problem-solving

This is a flexible job description that may evolve with the needs of the organisation.

**Professional development**

* Work with your line manager to undertake continual personal and professional development, taking an active part in reviewing and developing the roles and responsibilities.
* Adhere to organisational policies and procedures, including confidentiality, safeguarding, lone working, information governance, and health and safety.

**Miscellaneous**

* Work as part of the team to seek feedback, continually improve the service and contribute to business planning. Support team members where capacity becomes an issue.
* Undertake any tasks consistent with the level of the post and the scope of the role, ensuring that work is delivered in a timely and effective manner.
* Duties may vary from time to time, without changing the general character of the post or the level of responsibility.

## General

The post-holder will be required to confirm their eligibility to work in the UK in order to comply with employment legislation.

## Confidentiality

The post-holder must maintain the confidentiality of all information and records relating to the work of One Knowsley, in accordance with the organisation’s procedures and policies.

## Hours of Work

The role is 35 hours per week, usually worked 9-5 Monday to Friday however the post-holder must be prepared to work flexible hours, in line with the requirements of the post. This may involve some evening and occasional weekend work, for which time off in lieu will be granted, subject to One Knowsley policies and procedures and prior agreement with the line manager. The post-holder will be expected to adopt a mature and common-sense approach to this arrangement.

## Pension

A Pension scheme is in operation and One Knowsley contributes 5% on behalf of all employees who have opted to join the scheme. 

## Annual Leave & Public Holidays

Annual leave entitlement is 25 days leave plus normal Bank & Public Holidays (pro rata for part time posts). This increases by one day per year up to a maximum of 30 days leave. The organisation reserves the right to close over the Christmas period. Employees are required to reserve the required amount of their holiday entitlement to cover these days.

## Travel & Other Expenses

Reasonable expenses incurred in the course of duty will be reimbursed on receipt of a completed One Knowsley Expenses Claim Form.

## Other Employee Benefits

Medicash Proactive – A company funded health plan including optical, dental and physiotherapy treatments. Employees can also access additional benefits such as discounted gym membership.

Group Life assurance which provides a tax free payment of 3 x annual salary, on the death of an employee, to their nominated beneficiary.

## Equal Opportunities

One Knowsley is committed to equal opportunities, anti-discrimination and anti-oppressive policy and practice.  No one we have contact with may be discriminated against either directly or indirectly on the grounds of gender, race, nationality, religion, cultural group, marital status, sexual orientation, age, or impairment.

## Disability Confident Employer

One Knowsley have been awarded the Disability Confident Employer accreditation (previously Disability Two Ticks) in recognition of our commitment to the recruitment, employment, retention, and career development of disabled people.

One Knowsley will work with individuals and others, where appropriate, to identify what reasonable adjustments can be made to accommodate access needs.

Although every attempt is made to meet the access needs of disabled people, it cannot always be guaranteed that every individual need will be met. For example, it may be necessary for the post-holder to attend meetings in buildings outside the normal operational base where unimpaired access to such premises cannot be guaranteed.

## What we mean by disability

The Equality Act 2010 defines a disabled person as someone who has a physical or mental impairment that has a substantial and long-term adverse effect on their ability to carry out normal day-to-day activities.

## Guaranteed Interview

The Disability Confident Employer accreditation includes a guaranteed interview for any disabled applicant who meets the common and specific requirements for a job.

## How to apply

If you feel you are eligible for a guaranteed interview under the Disability Confident scheme, please complete and return the form found at the end of this document.

## Additional information to all candidates

Thank you for your interest in joining the team at One Knowsley.

If you have not heard from us within 4 weeks, you have not been shortlisted on this occasion.  Unfortunately, we are unable to provide feedback to applicants who do not progress to interview.

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Description automatically generated**Guaranteed Interview**: The Disability Confident Employer accreditation includes a guaranteed interview for any disabled applicant who meets the common and specific requirements for a job.

**How to apply**

Simply complete the information requested below, sign the declaration, and attach it with your application.

|  |  |
| --- | --- |
| **Do you require any reasonable adjustments at interview?**  **(delete as appropriate)** | **Yes/No** |

|  |
| --- |
| **If you answered Yes to the previous question, please give details below:** |
|  |

\* Any information you give will be treated in confidence.

**Declaration**

I consider myself to have a disability as defined above and I would like to apply under the Guaranteed Interview Scheme.

|  |  |
| --- | --- |
| **Name** |  |
| **Date** |  |
| **Signature** |  |

Any false declaration of disability to obtain an interview will subsequently invalidate any contract of employment.

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Email: info@oneknowsley.org

Phone: 0151 489 1222

Website: oneknowsley.org

**One Knowsley**, Registered Charity No 701955

Limited by Guarantee Registered in England and Wales

Registered Company No 2401660

**One Knowsley,** The Courtyard, Court Hey Park, Roby Road, Huyton, Knowsley, L16 3NA