ONE KNOWSLEY

New Vacancy:

We're looking for a passionate and dedicated **Community Mental Health Care Navigator** to join our team!

Job title: Community Mental Health Care Navigator (Clinical Transitions)
Salary: £28,546 per annum
Benefits: Generous leave allowance, flexible working, pension contribution, plus a range of additional employee benefits.
Location: Court Hey Park with delivery across Community Mental Health Teams, Recovery Teams and agreed secondary care settings across Knowsley.
Hours of Work: 35 hours per week (worked flexibly, with occasional evening and weekend work required).
Accountable to: Social Prescribing Team Leader

Purpose of the Role

One Knowsley is seeking a passionate and dedicated **Community Mental Health Care Navigator (Clinical Transitions)** to support people moving safely from secondary mental health services into community-based support.

Supporting people with complex mental health needs to achieve safe transitions from secondary care into community-based support.

Working alongside Mersey Care NHS Foundation Trust, local authority partners and the VCFSE sector, the post holder will provide personalised, strengths-based support to individuals with severe and enduring mental health needs who are transitioning from Community Mental Health Teams, Recovery Teams and Care Programme Approach (CPA) services.

The role will act as the main point of contact for service users and families during a transition period of up to 12 weeks, helping people access the right support at the right time while promoting recovery, resilience and independence.

Key Responsibilities

- Manage a caseload of individuals transitioning from Community Mental Health Teams, Recovery Teams and CPA services.
- Develop therapeutic relationships with service users, carers and families.
- Complete personalised transition care plans and maintain accurate records on RIO.
- Provide one-to-one navigation support for up to 12 weeks.
- Support safe discharge and step-down from secondary mental health services.
- Identify community assets, services and support opportunities.
- Support people experiencing loneliness, social isolation and disconnection from their communities.
- Work collaboratively with clinicians, carers and partner organisations.

- Promote self-management, independence and wellbeing through social prescribing approaches.
- Contribute to service monitoring and outcome reporting requirements.

Essential Experience

- Experience supporting people with mental health needs.
- Experience of person-centred support planning.
- Knowledge of community services and support pathways.
- Ability to build positive relationships with service users, carers and professionals.
- Excellent communication and record-keeping skills.
- Ability to work independently and manage a varied caseload.

Why Join One Knowsley?

At One Knowsley, we believe our people are our greatest asset. We are committed to creating a supportive, inclusive and rewarding working environment where colleagues can thrive and make a real difference to local communities.

Pension

A pension scheme is available to all eligible employees. One Knowsley contributes 5% of salary on behalf of employees who choose to join the scheme.

Annual Leave & Public Holidays

- 25 days annual leave plus Bank and Public Holidays (pro rata for part-time employees)
- An additional one day's leave for each completed year of service, up to a maximum of 30 days annual leave
- Closure over the Christmas period, allowing colleagues to enjoy time with family and friends (employees are required to reserve sufficient annual leave entitlement to cover these days)

Travel & Other Expenses

Reasonable expenses incurred whilst undertaking duties on behalf of One Knowsley will be reimbursed in accordance with organisational policy and upon submission of a completed expenses claim form.

Health & Wellbeing Benefits

One Knowsley provides a company-funded Medicash Proactive health plan which includes access to:

- Optical treatment costs
- Dental treatment costs
- Physiotherapy treatment
- Health and wellbeing support
- Additional employee discounts and offers, including discounted gym membership

Group Life Assurance

Employees are automatically covered by a Group Life Assurance Scheme, providing a tax-free payment of three times annual salary to a nominated beneficiary in the event of death whilst employed by One Knowsley.

About One Knowsley

One Knowsley is the strategic place lead for the Voluntary, Community, Faith and Social Enterprise (VCFSE) sector in Knowsley. We work collaboratively with public sector, health and community partners to strengthen communities, improve wellbeing and reduce inequalities across the borough.

Our vision is a **resilient, vibrant and collaborative VCFSE sector** that enables individuals and communities to thrive.

If you're passionate about improving mental health outcomes, strengthening communities and supporting people to live well beyond secondary care services, we'd love to hear from you.

We'd love to hear from you

To apply send your CV & supporting statement to - **recruitment@oneknowsley.org**

Closing Date: Midnight Sunday the 3rd of January 2027 with a view to holding interviews on Thursday the 7th of January 2027