ONE KNOWSLEY

New Vacancy:

We're looking for a passionate and dedicated **Community Mental Health Care Navigator** to join our team!

Job title: Community Mental Health Care Navigator (VCFSE Partnerships & Inpatient Liaison)
Salary: £28,546 per annum
Benefits: Generous leave allowance, flexible working, pension contribution, plus a range of additional employee benefits.
Location: Court Hey Park with delivery across inpatient mental health wards, community venues and agreed secondary care settings across Knowsley.
Hours of Work: 35 hours per week (worked flexibly, with occasional evening and weekend work required).
Accountable to: Head of Health Partnerships

Purpose of the Role

One Knowsley is seeking a motivated and relationship-**focused Community Mental Health Care Navigator (VCFSE Partnerships & Inpatient Liaison)** to strengthen the connection between secondary mental health services and the Voluntary, Community, Faith and Social Enterprise sector.

Strengthening mental health pathways between Mersey Care, local communities and the voluntary sector to improve outcomes for residents.

This role will act as a bridge between inpatient services, Recovery Teams, clinicians and community organisations, helping to improve discharge pathways, strengthen partnerships and increase access to community support for people experiencing severe mental ill health.

The post holder will support the development of effective referral pathways and ensure mental health professionals have a better understanding of the role community organisations can play in supporting recovery and wellbeing.

Key Responsibilities

- Build and maintain strong relationships between inpatient services, Recovery Teams and VCFSE organisations.
- Attend inpatient and Recovery Team meetings to provide advice and guidance on community resources.
- Support clinicians to identify suitable community support options for service users approaching discharge.
- Improve awareness of local VCFSE services across mental health teams.
- Develop and strengthen referral pathways between statutory and voluntary sector organisations.
- Provide capacity-building support to peer support groups and community organisations.
- Support the development of new mental health-focused community provision.

- Promote understanding of referral thresholds and access pathways into services.
- Gather feedback from partners to improve system connectivity and collaboration.
- Contribute to improved discharge planning and community integration outcomes.

Essential Experience

- Experience of partnership working across health, social care or the voluntary sector.
- Understanding of mental health services and community support systems.
- Experience building relationships with a range of stakeholders.
- Strong networking and communication skills.
- Ability to coordinate activity across multiple organisations.
- Commitment to reducing health inequalities and improving mental health outcomes.

Why Join One Knowsley?

At One Knowsley, we believe our people are our greatest asset. We are committed to creating a supportive, inclusive and rewarding working environment where colleagues can thrive and make a real difference to local communities.

Pension

A pension scheme is available to all eligible employees. One Knowsley contributes 5% of salary on behalf of employees who choose to join the scheme.

Annual Leave & Public Holidays

- 25 days annual leave plus Bank and Public Holidays (pro rata for part-time employees)
- An additional one day's leave for each completed year of service, up to a maximum of 30 days annual leave
- Closure over the Christmas period, allowing colleagues to enjoy time with family and friends (employees are required to reserve sufficient annual leave entitlement to cover these days)

Travel & Other Expenses

Reasonable expenses incurred whilst undertaking duties on behalf of One Knowsley will be reimbursed in accordance with organisational policy and upon submission of a completed expenses claim form.

Health & Wellbeing Benefits

One Knowsley provides a company-funded Medicash Proactive health plan which includes access to:

- Optical treatment costs
- Dental treatment costs
- Physiotherapy treatment

- Health and wellbeing support
- Additional employee discounts and offers, including discounted gym membership

Group Life Assurance

Employees are automatically covered by a Group Life Assurance Scheme, providing a tax-free payment of three times annual salary to a nominated beneficiary in the event of death whilst employed by One Knowsley.

About One Knowsley

One Knowsley is the strategic place lead for the Voluntary, Community, Faith and Social Enterprise (VCFSE) sector in Knowsley. We work collaboratively with public sector, health and community partners to strengthen communities, improve wellbeing and reduce inequalities across the borough.

Our vision is a **resilient, vibrant and collaborative VCFSE sector** that enables individuals and communities to thrive.

If you're passionate about improving mental health outcomes, strengthening communities and supporting people to live well beyond secondary care services, we'd love to hear from you.

We'd love to hear from you!

To apply send your CV & supporting statement to - **recruitment@oneknowsley.org**

Closing Date: Midnight Sunday the 3rd of January 2027 with a view to holding interviews on Thursday the 7th of January 2027